

Our goal is to provide clients with the best possible services and experience. We appreciate your visit today and would love it if you could take a minute to give us honest feedback. Thank you!

**Your esthetician today was:** \_\_\_\_\_

**Services performed:** \_\_\_\_\_

Would you recommend our spa to your friends? Yes No

Would you recommend the esthetician who worked on you today? Yes No

Would you come back to this spa in future? Yes No

The treatment room was clean, private, and relaxing Yes No

The overall atmosphere of the spa was professional and relaxing Yes No

Your esthetician was friendly, knowledgeable, and professional Yes No

Your appointment started and finished on time Yes No

Your payment was processed in a timely manner Yes No

Your treatment was good value for the cost Yes No

Were your expectations for today's visit met? Yes No

Do you feel your needs and concerns were addressed? Yes No

How did you first hear about our spa? \_\_\_\_\_

On a scale of 1 to 5, with 5 being the best, how was your overall experience with us today?

1      2      3      4      5

What did you like best about the treatment you had today?

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Was there anything we could have done better/do differently for you next visit?

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Do you have any questions that were not addressed? (If yes, please note):

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Any other comments:

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